



## Finance Brokers Association of Australia (FBAA) Membership Complaint Form

### Contact Information

#### Your Details

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email address: \_\_\_\_\_

A Membership Complaint can be made by a person who was an applicant for membership or who was formerly a member of FBAA, or if the applicant or former member is a company, an authorised representative (such as a company director) of that company.

Please identify whether the relevant member was a:	<input type="checkbox"/>	Person
	<input type="checkbox"/>	Company.
If you ticked company, please identify the company:		
If you were a member, please identify the membership number:		

### Particulars of the Complaint

A Membership Complaint is made under the Disciplinary Rules of FBAA (**Rules**). Under these Rules, a membership complaint can be made where a person considers that FBAA's decision to refuse a membership application or an application for membership renewal was made improperly. In the space provided below, please identify how FBAA's decision was made improperly. If more space is required, please:

- write this on a separate piece of paper;
- mark this separate piece of a paper as an "Annexure"; and
- refer to the Annexure in the space below as well as the number of pages of the Annexure.

### Supporting Information

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Please list the documents which support the above complaint in the space below. Please provide these to FBAA with this form.

### Confirmation

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I wish to make a Membership Complaint pursuant to rule 3.1.3 of the Disciplinary Rules of FBAA on the grounds stated in this form.

I consent to my personal information (as identified in this form) being collected by FBAA. I acknowledge that I have read and understood FBAA's privacy policy (available at <https://www.fbaa.com.au/privacy-policy/>) and that my personal information will be used and disclosed in the manner set out in that policy including for the purpose of considering my complaint.

Signed:	
Name:	
Date:	

Please return a signed complaint form and email back with supporting information to [disputes@fbaa.com.au](mailto:disputes@fbaa.com.au)